



Central Branch Relocation Frequently Asked Questions

Updated September 23, 2026

Windsor Public Library's Central Branch is relocating from the Paul Martin Building at **185 Ouellette Avenue** to a new location at **400 City Hall Square**.

We're excited to welcome residents to a modern, accessible, and construction-free library space in the heart of downtown Windsor.

Below is a list of questions and answers we think will help residents of our downtown branch in the coming weeks.

New Questions:

Are there buses that run to the area?

Transit Windsor Bus Routes: Bus Routes: 1A, 1C, Crosstown 2 and Ottawa 4

Is there parking in the area?

The City Hall area is surrounded by parking lots and street parking.

Previous Questions:

Q.

When is Central Branch moving?

The final day of service at our current location, 185 Ouellette Avenue, will be:

Saturday, September 19, 2026

The branch will then be closed for moving from:

Sunday September 20 to Wednesday September 23, 2026

Central Branch will reopen at its new home at:

400 City Hall Square (Suite 101)

on:

Thursday, September 24, 2026

Q.

Why is Central Branch moving?

The move allows Windsor Public Library to provide residents with a welcoming, accessible, and construction-free environment while continuing to deliver the services customers rely on.

The new location is designed around how people use the library today, with a focus on technology access, customer service, programs, community space, and convenient access to library materials and resources.

Q.

What is the new address?

The new Central Branch will be located at:

400 City Hall Square

Part of the Windsor City Hall Campus that includes City Hall and the new outdoor City Hall Square water feature and gathering space.

Q.

Will library services be reduced?

No.

Customers will continue to have access to all core library services, including:

- Borrowing and returning materials
- Library card services
- Public computers
- Internet access
- Printing and scanning services
- Staff assistance and research support
- Digital collections and online resources
- Programs and community activities

Q.

What will the branch hours be?

The new Central branch hours will be the same as our 9 other branches. Mondays and Wednesdays from 12:00pm to 8:00pm and all other days, including Sundays, from 10:00am to 6:00pm (holidays excluded).

Q.

Will there still be public computers and internet access?

Yes.

Public technology access remains one of the most heavily used services at Central Branch.

The new location is being planned to provide comparable access to:

- Public computers
- Internet service
- Printing and scanning
- Digital resources
- Staff technology support

Access to technology remains a key priority for Windsor Public Library.

Q.

Will the new branch have books and other materials?

Yes.

A curated collection of popular and high-demand materials will be available at Central Branch.

The onsite collection is being carefully selected to reflect how customers use the branch, including popular titles and frequently borrowed materials.

Q.

Will there be fewer books available?

The amount of material housed onsite will be smaller, but access to the collection is not being reduced.

Customers will continue to have access to Windsor Public Library's entire collection through the library's holds and delivery system.

A smaller onsite collection does not mean reduced access to library materials.

Q.

How can I get items that aren't available at Central Branch?

Customers can continue to place holds on books, movies, and other materials from across the Windsor Public Library system.

Items can be delivered to the branch for pickup, providing access to Windsor Public Library's full collection.

Q.

How were the materials for the new branch selected?

Library managers and public service librarians are working together to develop a collection that reflects customer demand and borrowing patterns.

The goal is to provide an onsite collection that supports the needs of Central Branch users while maintaining access to the entire Windsor Public Library collection.

Q.

Will there still be programs and community space?

Yes.

The new Central Branch will continue to be a place for learning, connection, and community engagement.

The space includes areas that can support:

- Workshops
- Educational activities
- Community programs
- Meetings
- Studying

Programming remains an important part of library service downtown.

Q.

What will happen to Central Branch staff?

The total number of staff across Windsor Public Library branches has not changed.

As part of this transition, Windsor Public Library has reviewed service, programming, and outreach needs across the system to ensure customers continue to receive excellent service both at Central Branch and throughout the city.

Q.

Is the new location permanent?

The new location at 400 City Hall Square will serve as Windsor Public Library's Central Branch while future opportunities for a permanent downtown Central Branch continue to be explored.

In the meantime, the new space will provide residents with a modern and accessible downtown library.

Q.

Will other library branches be affected?

No.

All other Windsor Public Library branches will continue operating as normal during the Central Branch relocation.