

***What kind of printers do you have?***

- Ultimaker 2+ Extended available at Seminole (519-255-6770 x 8800)
- Ultimaker 2 available at Chisholm (519-255-6770 x 5500)
- Ultimaker 2 available at Central (519-255-6770 x 4439)
- Ultimaker 2 available at Forest Glade (519-255-6770 x 5400)
- Makerbot Mini available at Central (519-255-6770 x 4439)

***Do I have to come up with my own design?***

- Users can create their own designs with free software like Tinkercad or Sketchup
- Users can find already created designs on websites like <http://www.thingiverse.com> or <http://www.youmagine.com>
- Files can then be downloaded and opened through
- Cura software for printing on Ultimakers <https://ultimaker.com/en/products/cura-software>
- Makerbot Desktop <http://www.makerbot.com/desktop>
- Both are free downloads

***Can I bring the design on a flash drive?***

- The 3D printers print from SD cards. It is best to have your file available as a .stl or .obj format.

***Can I print anything I want?***

- Files will be examined before printing. We cannot print weapons or weapon parts, or anything that contravenes library policies, including the [Code of Conduct](#).

***Can I just walk in and print something?***

- Make an appointment to ensure that the machine is available and staff is able to help. Appointment times will be held for 15 minutes then released to another user.

***How long does it take?***

- Turn-around times vary according to file size and complexity. Depending on demand, very long print jobs may take several days to do. We cannot guarantee a specific timeline for when your job may be finished, so be sure to leave yourself lots of time if you have a deadline for your print job.

***What kind of materials and colours do you offer?***

- We currently use PLA in various colours.

***How “finished” is the finished product?***

- Depending on the design and materials used, some products may need some fine tuning. You may need to trim or file filament strands, rafts or rough spots. Staff can advise on the best methods of doing so.

***Is it free?***

- Printing costs 50 cents/half hour (or portion thereof) to recoup the cost of the materials. We can give you an estimate about how long your job will take before printing.